- CFDP ™ EPS SERIES BACKBOARD CABLING INSTALLATION GUIDE

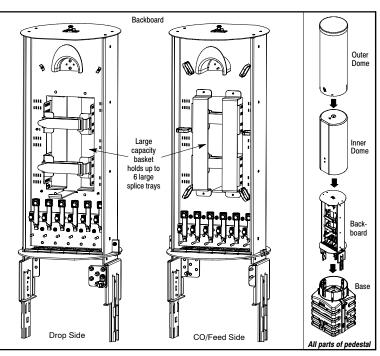


Figure 1. CFDP10-EPSHC Pedlock® Pedestal Backboard

Fiber Cable Preparation, Termination, and Splicing Instructions

Charles® CFDP-EPSHC High Capacity Fiber Pedlock® OSP Pedestal (with 10" dome)

GENERAL

1.1 Document Purpose. This document provides instructions for the fiber cable technician to properly perform fiber CO/feed and drop cable preparations, routings, splicing, and terminations within the Charles Industries' Fiber Distribution Point (CFDP →) EPS HC (High Capacity) Pedlock® pedestal with a 10" dome. See Figure 1 for interior backboard views of the CFDP EPS-HC. See the document attached to the base for base installation instructions, see Table 2 for ordering information, and call Charles Industries (Part 3) to order product or to request more in-

1.2 **Document Status.** When this document is updated, the reason will be stated here.

- 1.3 Product Purpose and Description. The CFDP is a double-protected (dome within a dome), above-grade, pedestal that offers superior OSP protection against floods, fire, dirt, weather, insects, and impact for fiber-optic, buried, distribution cable splices and customer service drops in FTTP deployments. Double protection (two-stage) is achieved with: (1) a weather-tight yet free-breathing interior enclosure, that is (2) within the confines of a protective. exterior, buried distribution pedestal. The top section of the CFDP pedestal contains an outer dome, which covers and protects an inner dome, which in turn protects the exclusive and interchangeably-designed interior backboard. At the versatile backboard, technicians can route and attach various cables, tubes, splice trays, splitters or other equipment. This unique high-capacity backboard holds up to 6 large-capacity splice trays, offering a total pedestal splice capacity of up to 864 fibers. CFDP2-style cable attachment bars with cable retention teeth and strength member clamps facilitate cable attachment on both sides of the backboard. The bottom section of each pedestal is the base: a square-shaped, expanded-capacity, locking, 2-piece split base designed to support the backboard and to open and easily install around conduit-fed cable bundles or to accept less flexible cables in either new or replacement installations. The CFDP is designed to accommodate various soil and mounting applications, to accommodate loop-through, branch, and stub-in cable deployments, to accept various splice trays and cable-types (preconnectorized, ribbon, or loose buffer tube cables) for both drop or feed cables, to accommodate some fiber slack situations, and to exceed Telcordia GR-771-CORE specifications.
- 1.4 Product Mounting. The CFDP pedestal base is typically installed in a trench or hole in the ground, up to the ground line indicator on the base, at the FTTP or FTTH distribution point. The pedestal backboard, where all cable preparations are performed (as described in this document), mounts to the base. Once all cable connections are complete, the inner dome is placed over and secured to the backboard to protect all cabling and connections, then the outer dome is placed over and attached to the base, for further protection. The base accepts optional, metallic, mounting stakes or pole-mount brackets (call Charles for information).

2. CABLE INSTALLATION AND SPLICING

The steps in Table 1 help the cable technician to perform all fiber feed and drop cable preparations, routings, attachments and splicing, and presume the following conditions:

• Cable Architecture/Deployment - The feed (CO) cable is deployed in a stub-end configuration (a loop-through application is explained in Table 4).

- Feed Cable The feed cable is a loose buffer-tube type with single fibers (important ribbon fiber management tips are provided, since this CFDP accepts ribbon fiber)
- Drop Cable Design The fiber drop cables are a flat-type with a copper tracer wire.
- Equipment Installation The base of the CFDP™ pedestal has been properly installed at the desired field site (for base installation information, see the base installation document factory-attached to the base) and is ready for the backboard.
- Trench Setup The trench is either dug and open, or backfilled, with the feed cable already placed, brought in through the bottom, and exiting out the top of the base.
- Transportation Tubing Clear, protective, and flexible transportation tubing is provided to replace any kink-sensitive or inflexible tubes, to protect the fibers.

For information regarding other CFDP pedestal installation applications, cable types, or cable deployments, contact Charles Industries at the phone number provided in Part 3.

- WARNINGS -



Risk of serious eye damage! Never look into the end of a fiber optic line/circuit nor use magnifier in the presence of laser light/radiation. Always exercise caution when installing, testing, or performing maintenance on live circuits. If eye exposure to laser light/radiation has occurred or is suspected, immediately seek medical treatment by a

Cable and fiber cleaning solvents may contain hazardous materials or harmful ingredients. Always read and follow the manufacturer's precautions, warnings, and instructions when working with cleaning solvents or products.

Corrugated metal or armor that may be present in feed cables is very sharp when cut or exposed. Exercise extreme caution to prevent personal injury. Use protective work gloves when handling armored cable.

Shards and cleaved glass fibers are very sharp and can easily pierce the skin. Do not let cut fiber pieces stick to your clothing or fall in the work area. Use tweezers to pick up cut or broken fiber pieces and place them on a loop of tape or in a container specifically meant for this purpose. Good housekeeping is important.

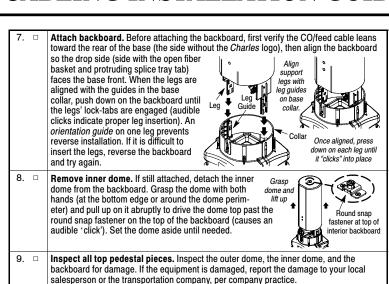
- FIBER/CABLE DAMAGE CAUTIONS -

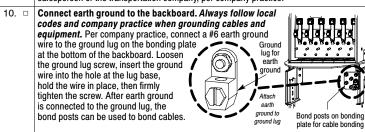


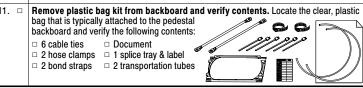
Buffer tubes and fibers are sensitive to excessive bending, pulling, and crushing forces. To avoid buffer tube kinking and fiber damage or breakage, exercise great care when working with fiber, and do not exceed or violate minimum bend-radius requirements for fibers, buffer tubes, and cables.

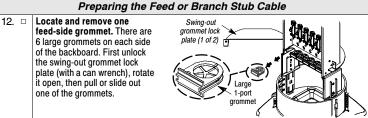
Perform bonding and grounding before electrical and communications connections.

	Table 1 – Branch or Stub-End Configuration Installation					
Step #	Instruction					
1 .	Obtain tools, materials and equipment. Assemble the following tools and equipment to perform fiber feed/drop cable connections in the installed CFDP pedestal. 216 tool/can wrench					
	□ Drop trenching equipment □ Proper lengths and types of drop cables					
	Preparing the Pedestal					
2. 🗆	Locate installed base and perform safety test for voltage. Find the CFDP pedestal base installation site and apply or use a company-approved voltage detector or test set on or at all metallic points to verify no stray voltage is present. If voltage is detected, do not proceed and call your manager.					
3. □	Inspect the base . Inspect the pedestal base. Verify the base is properly installed in the ground, and that it is not damaged.					
4. 🗆	Verify/prepare earth ground. Always follow local codes and company practice when grounding cables/equipment. If an earth ground is not present at the pedestal site and local practice requires an earth ground, prepare one at this time. Do not connect earth ground to the backboard until it is attached to the base.					
5. 🗆	Verify sufficient feed cable length. Verify approximately 9 feet of cable, from the ground line to the stub-end of the cable, extends out the top of the base. Position the cable toward the rear of the base (Charles logo is on the <i>front</i> side of the base).					
6. 🗆	Separate backboard from outer dome. Bring the pedestal domes and backboard to the base installation site, remove any plastic wrappings, and separate the backboard from the outer dome. Allow the inner dome to remain an the backboard.					









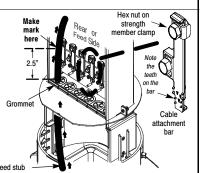
Push cable through grommet and re-insert grommet. Push the stub end of the cable through the thin center area of the grommet (at the center of the star shape). Slide the grommet down the cable, stopping near the grommet plate. Rotate the grommet so it is aligned with its slot on the backboard, then re-insert the grommet into place. Pull up on the cable to reduce excess cable slack

14.

Close swing-out grommet lock plate. Close the swing-out grommet lock plate and lock it with a can wrench, to keep the grommet in place for cable attachment procedures. If desired, for easier hand and tool mobility, wait until the cable is opened, the cable armor and strength members are cut, and the buffer tube is cleaned before closing the swing-ou arommet lock plate

15.

Mark cable for sheathing removal. Approximately 7.5' of cable sheathing must be removed from the 9' cable stub to expose the fiber to be spliced, but enough cable length with sheathing must remain to attach the cable to the backboard. Locate the cable attachment bar that is directly above the selected feed grommet pull the cable up until it is almost taut, hold the cable against the bar, and mark a cut-line on the cable 2.5" above the grommet, or about midway up the attachment bar.



-	_	Equipment Issue 1 First Printing, May 2008
	16.	Remove cable sheathing. Always use the tools and methods per company practice to remove the outer cable sheathing from the mark to the cable end. If none exist, score the perimeter of the cable sheathing or make a ring cut (do not go too deep) at the marked location, then find the rip cord(s) at the stub end and pull it or them to split the cable sheathing 1" beyond the score mark. Peel apart the sheathing to the cut line, snap it off, discard the removed sheathing, and trim the cord.
	17. 🗆	Prepare and cut cable armor. If the cable contains protective metallic shielding or armor, prepare and cut it per company practice to expose the fiber buffer tube under it. See the boxed warning about corrugated metal/armor before Table 1.
	18. 🗆	Cut strength members to length. Per company practice, locate the strength members and cut them off the cable at a point approximately 2" longer than the cable sheathing cut (so only 2" remains). Buffer tube (approx. 7.5 feet long) Sheath cut on cable — Cable armor not shown, for visual clarity
	19. 🗆	Clean buffer tube. Per company practice and cable type, find, unwrap, expose, and clean the buffer tube, as needed.
	20. 🗆	Attach bond clamp to feed cable. Feed cables should be bonded to the pedestal bonding plate. Prepare the cable for bonding by attaching a cable bond clamp (not provided) to the cable shield at the sheath cut. Always follow clamp manufacturer instructions or company practice to select and attach cable bond clamps, as procedures and clamps used to bond cables may vary per location, application, and cable type and size. If taping the cable-clamp junction leave enough strength member length for termination (see Step 24).

23.

Secure the rubber grommet into place. If the grommet is not locked in place, perform Step 14 at this time to secure it in place. When performing the next step, slide the cable up or down the grommet, as needed. 24.
□ Terminate strength members. Perform this step in conjunction with Step 25 for the best vertical cable alignment on the cable attachment bar. Terminate any strength members per company practice, or as stated herein. First loosen the hex nut in the strength membe clamp. Next, slide the strength members under the clamp until they abut the attachment bar's top flange. If necessary, trim the strength members to attain the best vertical position against the bar. Hold the cable in place and firmly tighten the strength member clamp.

21.

Attach one end of a bond strap to the cable bond clamp. (Skip this step if the provided

to the cable bond clamp just installed in Step 20 above.

22.

Attach backboard. If still removed, re-attach the backboard (see Step 7).

bond strap is not used, per company practice.) Attach one end of the provided bond strap



26.

Bond cable to bonding plate. Regardless of the type of bond strap used, finish bonding the cable by attaching the free end of the bond strap to a bond post on the bonding plate (see plate in Step 10). Flex and route the strap as necessary to fit, then firmly secure it to a bond post.

27. Describer around backboard then route fiber to pedestal front. Declips on the feed side of the backboard facilitate fiber management and routing. Route the tube around the perimeter of the backboard, through the D-clips (similar to the drawing in Step 10 of Table Table 4), then route the buffer tube through the rear slot of the fiber basket, to bring it to the front or drop side of the backboard.

Cut to length then remove buffer tube. Surplus or a working-slack length of buffer tube is typically looped inside the surplus fiber basket, and a length of buffer tube is typically removed from the tube's stub end to expose the fiber which will be stored in the splice tray. These buffer tube and exposed fiber slack or storage lengths are determined per company practice and equipment manufacturer instructions. Determine the desired length of buffer tube to store in the surplus fiber basket (considering also the desired length of exposed fiber), using local company procedures and tools, and being careful to avoid the fiber inside the tube, make a mark at the desired tube cut-line, then score the perimeter o the tube at the mark and remove the length of surplus tube and discard it.

Clean fibers. Per company practice, clean the fibers.

Wrap and loop the tube in the basket. Wrap or loop the length of surplus tube around the inside perimeter of the basket. Secure the tube to the basket's inside walls with cable ties as it first enters the basket. Do not secure the last 2-3 feet of tube. After the tube is attached to the splice tray in Step 33, this unsecured length allows the splicer sufficient tube slack when accessing the splice tray.

31.

Prepare a splice tray for tube attachment. Prepare a Choose a tray corner splice tray (provided): remove the cover and insert 2 cable ties at the top left tray corner (when secured to the basket) using the innermost tie-down slots.

outer dome. Allow the inner dome to remain on the backboard.

Members

(trim to fi

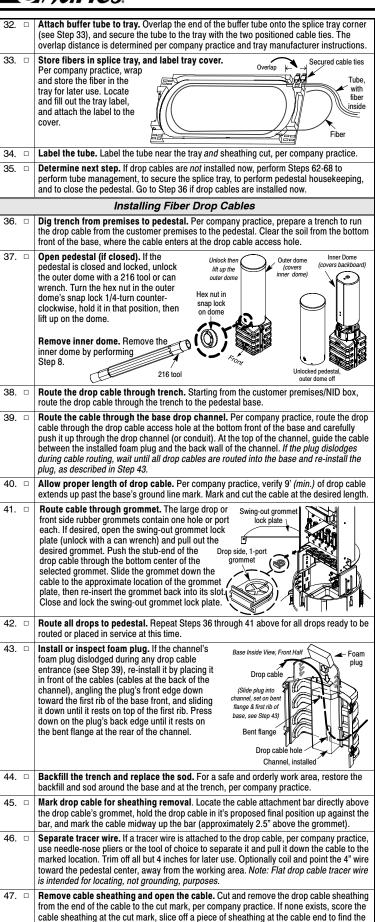
under clamp, if no

bond clamp)

Sheath cut line

area of cable





rip-cord, pull the cord to the mark, and peel off the sheathing. Trim any KEVLAR® and the

rip-cord at the sheath cut-line. Trim any cable strength members per company practice or

Step 50.

48. 🗆	Label drop tube. To facilitate future cable identification during splicing, troubleshooting, or rework, label the drop tube per company practice. Charles recommends labelling the tube near the attachment bar and near the splice tray.			
49. 🗆	Trim strength members. If the cable contains strength members, trim them now but retain enough length to attach them to the backboard, per company practice.			
50. 🗆	Secure strength members. (Perform this step in conjunction with Step 51 to secure the cable at the correct vertical height on the bar.) Per company practice, terminate any strength members in the strength member clamp at the top of the cable attachment bar. Loosen the hex screw on the clamp, raise or lower the cable until the sheath cut mark is aligned with the vertical center of the cable attachment bar, and if needed, trim the strength members at the precise point where they abut the top flange of the cable attachment bar. While holding the strength members under the clamp, firmly tighten the clamp. Do not pinch or secure the fiber tube under or in the clamp.			
51. 🗆	Secure cable to attachment bar. Verify the cable sheath cut-line is half-way up the cable attachment bar (above the "teeth"), then wrap a cable tie around the cable and the bar at the bar bottom where the teeth are located. The teeth help hold the cable in place. Double the tie over the cable, crisscross it (in a "Figure 8"), and tighten the tie in this position, securing the cable to the bar.			
52. □	Repeat for all drops. Repeat Steps 45 through 51 above for all available drops.			
53. 🗆	Free and prepare the splice tray. Release the splice tray from the VELCRO® strap(s) holding it. Lift the tray and fiber loop over the bend-radius control guide. Prepare the tray for drop tube group attachment by inserting two plastic cable ties down through the middle cable tie-down slots, at the same tray corner where the feed tube is tied (see Step 60).			
54. 🗆	Secure each drop tube then bundle all tubes. After all drop tubes are secured to their attachment bars, separately tie each one to a tie-down slot on the inside wall near the bottom of the surplus fiber basket. After each tube is secured, gather or bundle all the tubes together for joint tube routing and tray attachment purposes. Gather all tubes just above their tie-down locations, and tie them together (as a bundle) with cable ties at short intervals. If the pedestal serves more than 6 drops, and company practice allows only 6 drops per splice tray, create and use a second drop tube bundle and tray.			
55. 🗆	Extend bundle, and join drop bundle with feed tube. Without kinking any tubes, route the drop bundle alongside the feed tube and affix cable ties around all tubes (drop tube bundle <i>and</i> feed tube) at regular intervals, per company practice.			
56. □	Mark the drop tubes' cut-lines. Allow the drop tube bundle to overlap the splice tray at the same tray corner where the feed tube is tied. Mark a cut-line on each drop tube at the same length or location as the feed tube cut-line, so all tubes will be the same length.			
57. □	Cut drop tubes, to expose fibers. Per company practice and without cutting or damaging the fibers inside, cut each drop tube at the mark, and gently remove the surplus tube length. All drop tubes should now be the same length as the feed tube, leaving a company-approved length of exposed fiber for placement and storage in the splice tray.			
58. □	Clean fibers. Per company practice, clean the exposed drop cable fibers.			
59. 🗆	Remove tray cover. If not already removed, remove the splice tray cover. Tie drop tube bundle to the tray. Per company practice or splice			
60.	tray manufacturer instructions, secure the drop tubes to the splice tray. Charles recommends using two new cable ties to attach the drop tube bundle to the same tray corner as the attached feed tube, as described in Step 53. Firmly tighten each prepared cable tie around the drop tube bundle and the tie-down slots at the tray corner. The amount of tube overlap into the splice tray is determined per company practice and tray manufacturer instructions. If another drop is added in the future, secure it at the same tray corner to the drop bundle, but maintain the drop bundle integrity or unity by replacing the existing bundle's two cable ties one at a time, so at least one tie affixes the bundle to the tray at all times. Corner of splice tray Always separately tie the feed tube to the tray, with its own ties.			
61. 🗆	Determine next step. If splicing will be performed at this time, go to Step 69. If splicing is not performed now, continue with Step 62.			
Closing the Pedestal				
62. 🗆	Store fiber in splice tray, complete label, and attach cover. If splicing will not be performed, wrap the drop fibers in the splice tray (as in Step 33), per company practice. Fill out the label on the cover, and carefully attach the cover to the tray.			
63. □	Perform tube management and secure tray. Carefully wrap (in a counterclockwise direction) and loop the feed/drop tube bundle into the surplus fiber basket, allowing the tray and tubes to freely rotate as needed to avoid any bending or kinking of the tubes			

VELCRO® straps provided. Verify the label is not upside-down.

hole with a clicking sound.

(which can cause fiber damage). Never force tubes into place. The final tube bundle loop

should hang over the bend-radius control guide. Secure the hanging tray in place with the

Perform pedestal housekeeping, and install inner dome. Verify all tubing is neat, not

kinked, and that no cables, ties, clamps, or tubes protrude beyond the backboard walls. Press all grommets into place. Lift then slide the inner dome down over the backboard.

quide it past the splice tray tab to the grommet plate. Align the dome's top hole with the

backboard's top snap and push down on the dome until the snap goes through the dome

65. □	Check foam plug. Verify the drop channel's foam plug is properly installed (see Step 43).	
66. □	Close the pedestal. Locate the outer dome and orient it so the snap lock faces the front (base front has the Charles logo). Slide the dome down over the backboard, align the dome's snap lock with the base's latch catch mechanism, and allow the self-locking dome to drop down in place. An audible "click" indicates the dome is locked.	
67. □	Label outer dome. Place all ID/warning labels on the dome, per company practice.	
68. □	Clean up work site. Clean up the work area, properly dispose of all debris, and locate and put away all tools and work materials, all per company practice.	
Splicing Fibers in the Pedestal		
69. □	Obtain tools. Prepare the area for splicing, assemble and prepare any equipment and tools needed to splice fibers. Review all cautions and warnings.	
70. 🗆	Open pedestal and access the backboard. If the pedestal is locked and secured, open the pedestal per Steps 37 and 8.	
71. 🗆	Remove the splice tray from the backboard. Loosen the VELCRO® straps that secure the splice tray, and carefully unwind the tray and the bundled tubes attached to it, allowing the tray to freely rotate. Detach the clear plastic cover from the tray.	
72. 🗆	Perform splicing. Unwrap the working fibers to be spliced, perform all fiber splicing at this time, and when complete, route and place all fibers back into the splice tray, all <u>per</u> <u>local/company practice</u> and product manufacturer's instructions.	
73. 🗆	Label and identify splices/tray. Per company practice, label or identify the splices.	
74. 🗆	Cover splice tray. Re-attach the cover to the splice tray.	
7 5. □	Secure tray. See Step 63 to re-secure the splice tray to the backboard.	

Table 1. Branch or Stub-End Configuration Installation

Model #	CFDP™ Description
CFDP-EPSHC	CFDP™ Pedlock® OSP Pedestal, with a 10" diameter, locking, exterior dome and weather-tight interior dome, a square, 2-piece, expanded-capacity split base, a removable backboard, 6 single-port 1" diameter feed grommets and 6 single-port 1" diameter frop grommets, a splice tray and bond plate. Includes all equipment shown in this table row. Holds up to 6 large high-capacity splice trays, or 3 large ribbon trays (up to 864 fibers).
Riser Pipes & U-Gu	

222 series (1.25" U-guards) Available in 7/8" and 1.25" diameters Options, kits, and replacement parts are available. Contact Charles Industries for more information. Table 2. Model Numbers and Ordering Information

PVC construction: lightweight and easy to cut

Various bends, lengths, offsets, and notches

Feature Dimension 42.75 in. Height, overal 18.5 in. Height base only incl collar 28.5 in. Height, outer dome only Height, base bottom to ground line 8.5 in. 34 25 in Height, dome top to ground line 12.8 in. Depth, base (front to back) 13.9 in. Width, base (side to side) 10.3 in. Diameter, base collar, I.D. Diameter, dome, O.D. (not the cap) 11.25 in. Weight 25 lbs.

NOTE: All dimensions and weights are approximate

122 series (7/8" U-quards)

219 series (1.25" risers)

Table 3. Physical Specifications

Step#	Table 4 - Loop-Through Configuration Installation	
1. 🗆	Prepare the pedestal. Perform Steps 1 through 4 of Table 1.	
2. 🗆	Verify sufficient feed cable length. Verify approximately 15 feet of looped feed cable, ground line to ground line, is available at the pedestal base, and bring it up and out of the base. Position the cable toward the rear of the base (the Charles logo is on the front side of the base). See the base installation document for base installation instructions and routing cables into the base.	
3. □	Finish pedestal preparation. Perform Steps 6 through 11 of Table 1.	
4. 🗆	Remove feed side grommets. Perform Step 12 of Table 1, but remove the two, outer, feed-side grommets (not just one).	
5. □	Prepare grommets. Each grommet has a notch at the rounded end (tip). With the tool of choice, slice into the grommet (to the center of the port's star shape) at the notch.	

		line, press the cable leg into the sliced grommet, until the thick cable occupies the round port area of the grommet. Rotate the grommet so the round end faces the center of the backboard, and slide the grommet into its slot in the grommet plate. While holding the grommet in place, slide or pull the cable leg up or down slightly until the cable is almost taut (leaving a slight amount of slack under the grommet). Repeat for the other cable leg.
7	. _□	Close swing-out grommet lock plate. Close the swing-out grommet lock plate and lock it with a can wrench, to keep the grommets in place for cable attachment procedures.
8	3. 🗆	Mark cable for sheathing removal. Press and hold one cable leg against the lower part of the backboard. At the outermost cable attachment bar, directly above the selected grommet, make a mark on the cable halfway up the 3" high cable attachment bar (approx. 2.5" above the grommet). Repeat for the cable loop's other leg. The outer cable sheathing will be removed between these two marks, to access the buffer tube and fiber inside the cable. The cable will be secured to the attachment bar just below the outer sheathing cut.
9). 🗆	Prepare and attach cable. For each cable leg, perform Steps 16 to 26 of Table 1 to cut, remove, and prepare the cable sheathing, armor, and strength members, to clean the tube(s), and to bond and attach the cable legs to the backboard. Be careful not to cut or damage any fiber(s) in the tube(s), and always follow company practices.
1	0. 🗆	Separate working fiber tube from the tube bundle, and secure bundle. Find and separate the tube containing the specific fibers to be spliced ("working tube") from the loop-through tubes ("express bundle"). Loop and wrap the express bundle around the outside perimeter of the fiber basket, on the rear side of the back-board. To make a loop, gently crisscross the legs of the bundle. Create as many loops as needed (3 or 4), then secure the express bundle to the backboard with cable ties secured to the drop side.
1	1. 🗆	Remove splice tray. Loosen the velcro straps and remove the splice tray.
1:	2. 🗆	Route working fiber tube to drop side and secure tube to basket. Route the working

6. Install grommets. A looped cable has two "legs"; a feed-side leg from the CO, and a

field-side leg to the customer. At a point on each cable leg about 18" above the ground

Route working fiber tube to drop side and secure tube to basket. Route the working fiber tube all the way up through the bottom of the fiber basket, to bring the tube to the backboard's drop side. Just above each tube's basket entrance point, use cable ties to secure each tube to an inside wall of the basket.

Join tubes. Once each tube is secured to the basket wall, join both tubes together with cable ties placed around them at short intervals, to make one tube group. Do not join the last couple feet of tube.

14.

Determine tube cut-line. Per company practice, before cutting the tube, first determine how long the tube legs should be to provide adequate slack storage in the fiber basket before being routed over the bend-radius control and attached to the splice tray (in its final secured position). Wrap or loop the tube several times inside the basket, bring the last loop up and over the bend-radius control, and make a mark on both tube legs where they overlap the splice tray (when the tray is secured with Velcro straps). Leave or measure enough tube slack length to enable easy future splice tray access, and remove enough tube to expose the proper amount of exposed fiber for splicing and storage purposes inside the splice tray. Hold the tubes against the splice tray where they overlap the tray corner, and mark them at the desired splice tray entrance point.

15.

Score then remove working buffer tube. Using local company procedures and tools, and being careful to avoid damaging the fiber inside the tube, score the perimeter of the tube at the marks, slit the tube between the marks to expose the fibers, and remove the length of slit tube

16.

Clean and cut fibers. Per company practice, clean the fibers, then cut only the desired working fibers midway between the tube ends. Do not cut any express fibers

Attach tubes to tray, store fibers, and determine next step. See Steps 31-35 of Table 1 to finish the feed cable preparation and to determine the next procedure. Attach both feed tubes to the splice tray as a group, when performing Step 32. Manage and label dead fibers per company practice. Store uncut express fibers in the splice tray.

Table 4. Loop-Through Feed Cable Configuration Installation

CUSTOMER TECHNICAL SERVICE

If technical assistance or customer service is required, contact Charles Industries at:

847-806-8500 (Tech. Service local) 800-607-8500 (Tech. Service toll-free) 847-806-8556 (Tech. Service FAX) techsery@charlesindustries.com (email) 847-806-6300 (Customer Service) 847-806-6653 (Customer Service FAX) mktserv@charlesindustries.com (email) www.charlesindustries.com (website)